

## EHP PROVIDER ALERT (12/13/2002)

- **Change to Precertification/Prenotification effective January 1, 2003:**

Effective January 1, 2003, all EHP members administered by Erin Group Administrators (EGA) will be serviced by Sentinel Management, for any required precertification and prenotification. **This is a change.** EGA administered Employer Groups will receive new EHP ID cards reflecting the new precertification and prenotification contact numbers. Please copy the new member ID cards for your reference.

### EDUCATORS HEALTH PARTNERSTM PAYORS

Payor	Claims Address	Customer Service Phone Number	For Precertification, Preauthorization, Prenotification
Administrators and Consultants (A&C)	EHP/A&C Claims PO Box 4925, Lancaster, PA 17604-4925	800-875-2364 717-299-5461	HCI 800-875-2364 717-299-5461
CoreSource (CSC)	EHP/CoreSource Claims PO Box 83301 Lancaster, PA 17608 <a href="http://www.coresource.com/">http://www.coresource.com/</a>	800-222-1958	FutureHealth 888-498-9648
Educators Mutual Life (EML)	EHP/EML Claims PO Box 83888, Lancaster PA 17608 <a href="http://www.emlife.com">http://www.emlife.com</a>	800-233-0307	FutureHealth 800-315-9560 888-498-9648
Erin Group (EGA)	EHP/EGA Claims 1871 Santa Barbara Drive PO Box 7777, Lancaster, PA 17604-7777 WebMD Payor Number:23250 <a href="http://www.ega-inc.com">http://www.ega-inc.com</a>	800-433-3746	Sentinel 717-581-1245 800-432-8877
Gettysburg Health Administrators (GHA)	EHP/GHA Claims PO Box 1978, Frederick, MD 21702 <a href="http://www.gettysburg4health.com">http://www.gettysburg4health.com</a>	800-852-8653	FutureHealth 888-498-9648

**PrimeSource providers should continue to submit claims directly to PrimeSource at:**

EHP/PrimeSource Claims  
c/o PO Box 4389, Gettysburg, PA 17325  
*or for Electronic Claims*  
WebMD/Envoy with Payor ID 04320

**InterGroup providers outside of Adams, Dauphin, Cumberland, Lancaster, Lebanon, Perry and York Counties in Pennsylvania should submit claims directly to:**

EHP/InterGroup Claims  
Valleybrooke III, Ste 150  
101 Lindenwood Dr, Malvern, PA 19355

**Please note:** if you have an agreement with InterGroup in the counties mentioned above, that does not guarantee participation with EHP. **Please call EHP at 888-498-9648 for questions or to verify your participation.**