



EHP Provider Alert
(09/30/2003)

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www.ehpservices.com

To our Participating Providers:

The last couple of years have brought a number of changes to the competitive landscape of the local healthcare market. These changes have had an effect on employers, patients, providers, and hospitals. EHP continues to respond to the unique challenges and needs of this market by offering employers a strong network and flexible product options. EHP's ability to provide a solid network alternative with independent third party administrators (TPA) creates a more balanced market and enables healthy competition.

It is with this in mind that we are pleased to announce the expansion of EHP's agreement with Administrators and Consultants (A&C) to include their parent company, The Loomis Company, headquartered in Wyomissing. Also, we are pleased to announce the addition of D.H. Evans, another high quality TPA, located in Harrisburg. These additions are consistent with EHP's past communications and business plan of selecting only a limited number of strategic payor partners that may access the EHP network

Claim submissions and utilization review information will, as always, be displayed on the member's EHP identification card. Please copy and review the member's identification card routinely, and have your billing office refer to this card whenever questions arise. You can also contact EHP at 888.498.9648 for assistance at any time.

For your convenience an updated list of EHP's payors is available on our website, www.ehpservices.com, under "About EHP/Network Partners."

Please note, Educators Mutual Life (EML), has completed its exit of the medical insurance business in Pennsylvania. As a result, you should no longer see EML members accessing the EHP network. Look for a notice from us in the near future announcing a replacement for this important fully insured product option.

If you have questions or would like to discuss this change, please contact us. As always, thank you for your ongoing support and participation.

Sincerely,

David R. Smith
President

Reneé Connor
Manager Provider Relations

EHP, INC. PAYORS
(10/01/2003)

Payor	Claims Address	Customer Service Phone Number	For Precertification, Preauthorization, Prenotification
Administrators and Consultants	EHP/A&C Claims PO Box 4925 Lancaster PA 17604-4925	800-875-2364 717-299-5461	HCI 800-875-2364 717-299-5461
CoreSource	EHP/CoreSource Claims PO Box 83301 Lancaster PA 17608-3301 http://www.coresource.com	800-222-1958	Health Care Management/CoreSource 800-480-6658
D.H.Evans (Effective 11/1/2003)	EHP/D.H.Evans Claims PO Box 6480 Harrisburg PA 17112-0480 http://www.dhevansassoc.com	800-636-7632 Or 717-671-8551	Health Care Strategies 1-800-582-1535
Erin Group Administrators	EHP/EGA Claims 1871 Santa Barbara Drive PO Box 7777 Lancaster PA 17604-7777 WebMD Payor Number: 23250 http://www.ega-inc.com	800-433-3746	Sentinel 717-581-1245 800-432-8877
The Loomis Company (Effective 11/1/2003)	EHP/Loomis Claims PO Box 7011 Wyomissing PA 19610-7011 http://www.loomisco.com	See ID Card General number: 800-782-0392 Fax recall: 610-374-4040 x2512	Varies by employer Please see ID Card For information 800-782-0392

Visit EHP online at www.ehpservices.com.

PrimeSource providers should continue to submit claims directly to PrimeSource at:

EHP/PrimeSource Claims
c/o PO Box 4389, Gettysburg, PA 17325
or for Electronic Claims
WebMD/Envoy with Payor ID 04320

InterGroup providers outside of Adams, Dauphin, Cumberland, Lancaster, Lebanon, Perry and York Counties in Pennsylvania should submit claims directly to:

EHP/InterGroup Claims
Valleybrooke III, Ste 150
101 Lindenwood Dr, Malvern, PA 19355

Please note: if you have an agreement with InterGroup in the counties mentioned above, that does not guarantee participation with EHP.

Please call EHP at 888-498-9648 for questions or to verify your participation.