

EHP INC
PROVIDER ALERT – IMPORTANT NOTICE

January 20, 2004

Dear Practice Manager:

We at EHP want to take a moment and wish you and all of our provider partners the best in this new and exciting year. Last year we saw a number of changes both to EHP and to our market. EHP's success in 2003 was, in a large part, thanks to your support and interest in seeing EHP continue as a high quality alternative and competitive option in this market.

For January 2004 EHP has exceeded our own growth expectations with a net increase of over 30% in total EHP membership. This was achieved through a combination of 97% renewals of our existing business in January 2004 and a significant influx of new groups and members. We look forward to helping to bring more patients to your office.

However, our job is not yet done. With a solid plan for growth and a number of exciting initiatives designed to expand and improve on EHP's very good local network and services, we expect 2004 to be our biggest year yet! Look for more good news about EHP as this year unfolds.

We would like to take the opportunity to welcome a new Third Party Administrator, Self Insured Services Corporation (SISCO) to EHP's group of high quality payors. SISCO claims will be submitted to and pre-priced by EHP at the following address;

EHP/SISCO Claims
PO Box 8377
Lancaster PA 17604-8377
WebMD Payor Number: 23249

As always, this claim submissions address and utilization review and customer service numbers will appear, along with EHP's logo, on each member's identification card. Please share this information with all staff involved in patient billing, registration and other related functions. You can also contact EHP at 888.498.9648 for assistance at any time.

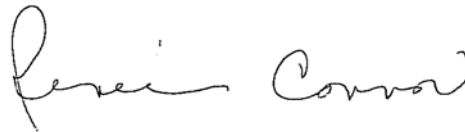
For your convenience an updated list of EHP's Payor relationships is available on our website under, "About EHP/Network Partners."

If you have questions, please contact either Renee Connor or Myself directly at the numbers below. As always, thank you for your ongoing support and participation!

Very Sincerely,



David R. Smith
President
717.735.8131 or 888.498.9648 ext. 8131



Renee Connor
Manager, Provider Relations
717.735.8132 or 888.498.9648 ext. 8132